limited lifetime warranty

Kitchen Craft warrants to the original consumer purchaser for as long as they own their home that Kitchen Craft cabinet Products will be free from defects in material and workmanship under normal use. This warranty is only applicable to Products used in residential applications within the United States and Canada and is not transferable to subsequent owners.

Should defects in material or workmanship exist during the applicable warranty period in any Kitchen Craft Product, Kitchen Craft will elect at its discretion to either repair or replace the defective material. This warranty covers only parts and materials of the Products supplied by Kitchen Craft. Not covered under this warranty are flooring, tile, sinks, accessories, counter tops, appliances, plumbing fixtures, etc. or the costs, including labor, to remove and reinstall materials and related components such as fittings, appliances, etc.

This warranty shall become void if the cabinets are in any way modified, improperly installed or damaged prior to or during the installation. Furthermore, this warranty will not apply to cabinets damaged by misuse, neglect, abuse, acts of God, exposure to moisture, exposure to extreme temperatures, normal incidental deterioration such as nicks, scratches, abrasions and natural aging whether resulting from the effects of normal wear and tear or abnormal use. Natural woods may vary in color, characteristics and exhibit subtle changes as they age. For example, white painted face frames may eventually have visible cracking around the joint area and cabinet colors may darken or lighten over time. Sunlight, smoke, household cleaners and other environmental conditions may also affect the color match over time. These variations are considered to be the nature of the material in relation to their environmental exposure and are not covered under this warranty. PLEASE CONTACT KITCHEN CRAFT ABOUT WOOD AND FINISH SPECIFICATIONS, AS WELL AS HUMIDIFICATION GUIDELINES AND CUSTOMER CARE SUGGESTIONS. Kitchen Craft reserves the right to alter design, specifications and material without obligation to make similar changes to Products previously manufactured.

The repair(s) or replacement(s) are contingent upon the current Product offerings of styles and construction options within the Kitchen Craft Products at the time of the warranty claim. If a warranty claim is filed after a Kitchen Craft Product becomes obsolete, Kitchen Craft reserves the right to honor the warranty in one of the following fashions:
1. To replace the affected component with a new component of the same style.
2. To replace the affected component and any other component(s) in the residential application to achieve a uniform appearance with a similar and comparable Product style of the originally purchased style.

If components are replaced, Kitchen Craft cannot guarantee that the finish of these replacements will exactly match the finish and appearance of the components in the residential application. This is due to the changes that occur during the woods’ natural aging process, affecting its color and grain.

This warranty sets forth your sole and exclusive remedy as a warranty holder for any non-conformity in a cabinet Product. In no case will Kitchen Craft be liable to you or to any other person for any consequential, special, or indirect losses or damages of any kind. THIS LIMITED WARRANTY IS IN LIEU OF AND KITCHEN CRAFT DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT ANY IMPLIED WARRANTIES MAY NONETHELESS EXIST BY OPERATION OF LAW, SUCH WARRANTIES ARE LIMITED TO THE DURATION PROVIDED BY LAW.

This warranty gives you specific legal rights and you may have other rights, which vary from state to state and province to province. Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. If this Limited Warranty is deemed to have failed of its essential purpose, in no event will Kitchen Craft’s entire liability exceed the lesser of the Product’s or the non-conforming component’s purchase price.

Claims must be initiated during the Warranty Period. To initiate a claim, please contact the builder, dealer or contractor who installed and sold the Product. If that party is unknown or unreachable, contact Kitchen Craft, 1180 Springfield Road, Winnipeg, MB, R2C 2Z2 at 1-800-463-9707. Claimant will be required to provide proof of home ownership and the date of Product purchase, and may be required to return the Product or component to Kitchen Craft.